



August 2026

Dear Patient,

As part of our Advanced Primary Care Management (APCM) program, we are here to support your overall well-being by helping guide you through transition of care. A transition of care is when you move from one health care setting to another, and it plays a vital role in patients' overall health. The time after you leave the hospital, rehabilitation center, nursing facility or emergency room is an important part of your healing. Following your care plan and asking questions can help prevent problems and keep you from needing to return to the hospital.

Before You are Discharged

Before you go home, make sure you receive:

- Written discharge instructions
- A list of all your medicines, including any changes, and a clear understanding of how to properly take medications
- Information about your follow-up appointments
- Instructions about warning signs to watch for
- Phone numbers to call if you have questions

Please ask questions before you leave. If something is not clear, ask the nurse to explain it again to ensure you understand.

Reduce the Risk of Returning to the Hospital Once You are Home

Once you are discharged, you can help with your recovery by:

- Taking your medicines exactly as prescribed
- Following your discharge instructions, including diet, activity and treatment plan
- Watching for new or worsening symptoms
- Keeping all follow-up appointments
- Asking family, friends, or your health care team for help if you need it

These simple steps can help you heal, avoid complications and reduce your risk of returning to the hospital. Your recovery continues after you leave the hospital. Understand your discharge instructions, have a clear understanding of how to properly take your medications, and keep your appointments.

Transitional Care Team



Soon after discharge from the hospital, a Transitional Care Management (TCM) nurse will call you. During the call, the nurse will:

- Review your medicines
- Help schedule your follow-up appointment within one week of discharge
- Answer questions about your discharge instructions
- Discuss any concerns or problems you may have

These calls help identify concerns early and keep your recovery on track.

When to Seek Help

Contact your doctor's office or case management nurse right away if you have any new or concerning symptoms.

Do not wait until your next appointment if something does not seem right.

Your care team is here to provide personalized guidance, reminders and ongoing support. Please contact your primary care physician or your dedicated case management nurse with any questions you may have.

Please see the APCM welcome video from Bryan N. Batson, MD, chief executive officer of Hattiesburg Clinic, if you are new to the APCM program. You can access the video at the following link: <https://www.hattiesburgclinic.com/welcome-video/>

Thank you for trusting Hattiesburg Clinic with your health care needs. We are here to support you every step of the way.

Sincerely,

A handwritten signature in black ink, appearing to read "Bryan N. Batson".

Bryan N. Batson, MD
Chief Executive Officer
Hattiesburg Clinic

A handwritten signature in black ink, appearing to read "Dan McCall".

Daniel T. McCall, IV, MD
ACO Medical Director
Hattiesburg Clinic

A handwritten signature in black ink, appearing to read "Judd M. Reynolds".

Judd M. Reynolds, DO
Chair, Department of Primary Care
Hattiesburg Clinic