



## Lisa Freeman, RN, BSN

### Chief Operating Officer

Lisa Freeman currently serves as chief operating officer for Hattiesburg Clinic. As the COO, she is responsible for providing strategic oversight and guidance for all operational initiatives, working in conjunction with Bryan N. Batson, CEO, the clinic's physician board of directors and her administrative leadership.

Freeman joined the clinic in 1997 as a registered nurse in the Pulmonary department. Her talent was quickly recognized and she received a promotion to registered nurse manager. She held this role for eight years and oversaw various departments of the organization including Internal Medicine, Pulmonary, Infectious Disease, Hospital Care Service, Neurology, Neurological Surgery, EKG and the Anticoagulation Clinic.

Ms. Freeman brings a breadth of additional experience including serving as the Director of Risk Management, Nursing, Chart Audit, Clinical Education, HIPAA, and Compliance as well as serving as the Chief of Quality over the Quality Management Department since its formation in 2017.

As the Chief Quality and Risk Management Officer, she was responsible for maintaining an environment of quality control and reducing and/or eliminating risks that related to patient care, employees, property, and all other areas of potential liability. She collaborated with physicians and employees in the clinic to develop, maintain, assess and improve risk management systems so that risks and possible risks could be identified for appropriate follow-up and/or corrective action.

Over the course of her 17- year career in health care, Freeman has participated in various initiatives and committees in the clinic and at Forrest General Hospital.

Freeman completed her bachelor's degree in nursing at William Carey University.

She and her husband, Thomas, have two children, Zach and Shelbie.

**Hattiesburg Clinic**

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